

PRIVACY POLICY FOR WEBSITE

www.tiox.com.au

Effective Date: 01/09/2021

This privacy policy (hereinafter 'Privacy Policy) deals with the protection of Your privacy while You use Our website which is hereinafter referred to as 'the Product' and which is located at: www.tiox.com.au

The Product is owned and operated by TIOX PTY LTD

We are committed to the protection of Your privacy while You use the Product.

This Privacy Policy only applies to the Product. The Product may contain links to other websites or applications, but if that is the case, the Privacy Policy does not apply to any of those linked websites or applications.

We gather certain information from users of the Product, so this Privacy Policy explains what information we collect, how we use it, and your rights in relation to it.

By continuing to use the Product You acknowledge that You have had the chance to review and consider this Privacy Policy, and You acknowledge that You agree to it. This means that You also consent to the use of Your information and the method of disclosure as described in this Privacy Policy. If You don't understand the Privacy Policy or do not agree to it then please do not use the Product.

1. DEFINITIONS

'Company IP' includes, but is not limited to, the contents, layout, design, colours, appearance, graphics and imagery of the Website, Content and Materials as well as all copyrights, trademarks, trade secrets, patents, and other intellectual property contained in the Product, Content and Materials.

'Content' means any content, writing, images, audio-visual content or other information published on the Product.

'Effective Date' the date that this Privacy Policy comes into force.

'Items' means any and all of the Product, Services, Content and Materials collectively.

'Materials' means any materials, information or documentation that We may provide to You in connection with Your use of the Services or Product including documentation , data, information developed by Us or owned by Us, and other materials which may assist in Your use of the Services or the Product.

'Parties' means both You (the user of the Product) and Us (the owner of the Product) collectively.

'Personal information' means information that we obtain from You in connection with Your use of the Product.

'Privacy Policy' means this Privacy Policy.

'Services' means any or all services provided by or on our Product.

'Product' means the website including all pages, all sub pages, all blogs, all forums, all other connected pages and all other connected internet content whatsoever, the home page or main page of which is located at www.tiox.com.au

'The third-Party Links' means links or references to websites other than the Website, to content other than the Content or to materials other than the Materials, none of which are controlled by Us.

'Us', 'We', 'Our' or 'the Owner' also includes any employees, affiliates, agents or other representatives of TIOX Pty Ltd.

'You' or 'Your' refers to the user of the website.

'Your content' means any Content posted to or added to the Website, Content or Materials by You or by somebody authorised by You or doing so on Your behalf.

2. INTERPRETATION

In this Privacy Policy, unless the context otherwise requires, the following rules of interpretation shall apply:

- I. Words referring to one gender include every other gender.
- II. Words referring to a singular number include the plural, and words referring to a plural include the singular.
- III. Word referring to a person or persons include companies, firms, corporations, organizations and vice versa.
- IV. Heading and titles are included in this Privacy Policy for convenience only and shall not affect the interpretation of this Privacy Policy.
- V. Each Party must at its own expense, take all reasonable steps and do all that is reasonably necessary to give full effect to this Privacy Policy and the events contemplated by it.
- VI. Any obligation on a Party not to do something includes an obligation not to allow that thing to be done.

3. TYPE OF INFORMATION AND HOW IT IS COLLECTED

- a. When You use the Product, We may collect information from You through automatic tracking system (such as information about your browsing preferences)
- b. In addition, We may collect information that You volunteer to Us (such as information that You provide during a sign up process or at other times while using the Product).
- c. In order to access all of the features of the Product, You are required to register as a user. During the registration process, We collect some of Your Personal Information, in the following manner:

I. We will not collect information that identifies You personally, except when You specifically volunteer that information to Us.

II. The information that We will collect from You at registration includes:

Name, email address

III. By undergoing the registration process You consent to Us collecting Your Personal Information, including the Personal Information described in this clause. You also consent to Us collecting any other Personal information as well as storing, using or disclosing Your Personal Information in accordance with this Privacy Policy.

d. In order to access some specific features on the Product, You are required to provide some Personal Information. During this process, We collect some of Your Personal Information, in the following manner:

I. We will not collect information that identifies You personally, except when You specifically volunteer that information to Us when using specific Product features. These specific features might include, but are not limited to:

A. making purchases

II. In addition to any Personal Information that You are required to provide in order to access these additional Product features, in some cases You may be required to provide more specific information. For example, in order to make purchases, You may need to provide credit card information, billing information and postal address.

4. COOKIES

a. Cookies are small files stored on Your computer or mobile devices which collect information about your browsing behaviour.

b. Cookies do not access information which is stored on Your computer.

c. Cookies unable to tailor us configurations to Your needs and preferences, in order to improve Your user experience.

d. Most internet browsers accept cookies automatically, although You are able to change Your browser settings to control cookies, including whether or not You accept them, and how to remove them. You may also be able to set Your browser to advise You if You receive a cookie, or to block or delete cookies. However, if You do this, You may be prevented from taking full advantage of the Product.

e. Third parties who advertise on the Product may use cookies in order to learn about Your browsing preferences and to present relevant advertisement to You. Cookies enable these advertisers to recognise Your computer each time You are sent an advertisement. It allows them to compile information about where You saw their advertisement, and to better target their advertisements. You may notice these targeted advertisements on the Product or on other web sites that You visit. We do not control the cookies that may be used by these third party advertiser. This Privacy Policy only addresses Our use of cookies and does not address the use of cookies by any of these third party advertisers. For information about the use of cookies by these third party advertisers you will need to consult their privacy policies or cookies policies respectively.

5. HOW YOUR INFORMATION IS STORED

- a. Please note that no system involving the transmission of information via internet, or the electronic storage of data, are completely secure. However, we take the protection and storage of Your Personal Information very seriously. We take all reasonable steps to protect Your Personal Information.
- b. We use appropriate physical digital, managerial and security system to store your personal Information and to protect against unauthorized access, destruction or disclosure.

6. COMBINING INFORMATION

We do not combine, link or aggregate any of Your Personal Information with other Personal Information of Yours which We are holding.

7. HOW YOUR INFORMATION IS USED

- a. We use Your Personal Information to help us improve your experience with Our Product. We may use Your Personal Information for purposes including but not limited to:

- I. order fulfilment

8. MERGER, RESCTRUCTURE OR SALE OF OUR BUSINESS

- a. Part of all of Our business may be merged, restructured or sold including but not limited to through an ordinary sale of business or of stock, a corporate reorganization, a change in control, bankruptcy or insolvency proceedings.
- b. In the event such a merger, restructure or sale occurs as described in the preceding sub-clause hereof, We may transfer Your Personal Information, including personally identifiable information, as part of that merger, restructure or sale.

9. ACCESSING, UPDATING AND CORRECTING YOUR PERSONAL INFORMATION

- a. You have the right to request access to any of Your Personal Information which We are holding.
- b. You have the right to request access to any of Your Personal Information which We are holding be updated or corrected.
- c. In order to request access, an update or a correction to Your Personal Information, you may contact us using the details at the end of this Privacy Policy.

10. CHANGES TO THIS POLICY

- a. We may make changes to this Privacy Policy at any time in Our sole discretion.

b. If We make changes to this Privacy Policy, unless We obtain your express consent to those changes, then such changes will only apply to any information that We obtain from You after the date that the changes take effect.

c. If We make changes to this Privacy Policy, Your continued use of the Product after the date that the changes take effect confirms that You acknowledge, accept and agree to those changes.

11. COMPLAINTS

We take customer satisfaction very seriously. If You have a complaint in relation to. Our handling of Your Personal Information, We will endeavour to handle promptly and fairly. For Your information, and overview of Our complaints handling procedures is as follows:

I. Any complaints are forwarded to Our complaints officer for review. We aim to review all complaints within 7 days of receiving them (although this cannot be guaranteed). If necessary, the complaints officer may then refer the complaint to another section within Our organisation for consideration. If further information is requested, We may contact You to request that information. If we accept fault in relation to the complaint the We will propose a resolution (which may or may not contact You to advise You of this. We aim to complete this entire process within 21 days, provided that We are provided complete information in the first place (although this cannot be guaranteed). However, if You do not provide complete information then this is likely to delay the handling of Your complaint.

II. All complaints should be provided in writing either by email or regular mail, using the contact details at the end of this privacy policy. Describe the nature of your complaint including any relevant dates, people involved, any consequences that have occurred, and what you believe should be done to rectify the issue. We will endeavour to respond within 21 days, although we cannot guarantee this.

III. If You are not satisfied with Our response to Your complaint, You may refer your complaint to the relevant external dispute resolution organisation in Your area.

12. CONTACT US

You can contact Us about this Privacy Policy using the following details:

info@tiox.com.au

130000TIOX